

NEWS RELEASE



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FOR IMMEDIATE RELEASE

2016 Ontario Community Safety Survey

Polices Services Held in High Regard Across Ontario

Some see crime, relations with the community getting worse

TORONTO December 22nd – In a random sampling of public opinion taken by The Forum Poll™ among 7729 Ontario residents of 38 towns that have their own police forces, the vast majority feel safe in their communities, have confidence in their police services, and find them trustworthy and courteous; just slightly fewer are satisfied with the last time they encountered a police officer and are satisfied with their police services overall. Some feel, however, that there is more crime in the past year, or that the relationship between the police and the community has gotten worse in the past year.

Vast majority feel safe in their city

Almost all respondents feel safe in their communities (87%) and one half feel “very safe” (48%). Feeling very safe is common to the oldest (54%), males (51%) rather than females (45%) and among those who claim a middle eastern background (54%).

Confidence in police very high

The vast majority are confident in their local police (82%), and as many as 4-in-10 (44%) have a great deal of confidence. High confidence in police is characteristic of the oldest (57%), the least educated (50%) and aboriginal Canadians (51%).

Almost all find their police trustworthy

The vast majority say their police are trustworthy (84%) and close to half say they are very trustworthy (47%). High trust in police is common to the oldest (58%).

Half see police as “very courteous”

Almost all find their police courteous (85%) and almost half find them “very courteous” (48%). Seeing the police as very polite is common to the oldest (62%), females (53%) rather than males (44%), the least educated (55%) and aboriginal Canadians (55%).

Satisfaction with police interactions high

Among the one half of respondents who had an encounter with a police officer in the past year (48%), the wide majority are satisfied with the interaction (79%), and more than half found it “very satisfactory” (56%). High satisfaction with a recent police interaction is characteristic of the oldest (69%), the least educated (63%) and aboriginal Canadians (60%).

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HIGHLIGHTS:

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December 22nd, 2016

- The vast majority feel safe in their towns, have confidence in their police services, and find them trustworthy and courteous; just slightly fewer are satisfied with the last time they encountered a police officer and are satisfied with police services they use overall
- Almost all respondents feel safe in their communities (87%) and one half feel “very safe” (48%)
- The vast majority are confident in their local police (82%), and as many as 4-in-10 (44%) have a great deal of confidence
- The vast majority say their police are trustworthy (84%) and close to half say they are very trustworthy (47%)

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Three quarters are satisfied overall

When respondents are asked about their satisfaction overall with the police services they have received in the past year, three quarters are satisfied (72%) and as many as 4-in-10 find the service “very satisfactory” (39%). High satisfaction overall is common to the oldest (45%), eastern Ontario (44%), the least educated (44%) and aboriginal Canadians (51%).

Twice as many see more crime than see less crime this year

One quarter of respondents say there is more crime in their communities now than a year ago (25%), while less than half this proportion, about a tenth, say there is less crime (11%). As many as one half say crime levels have not changed (49%) and about one sixth don’t have an opinion (16%).

Plurality say police treat everyone fairly

The plurality of those asked, about 4-in-10, say the police treat everyone fairly (38%), while just fewer say they treat people “somewhat fairly” (33%). One seventh say police do not treat everyone fairly at all (14%) and a similar proportion don’t venture an opinion (15%).

One fifth see relations between community and police as worse now

While one half say relations between their community and the police have not changed in the past year (49%), one fifth see the relationship getting worse (21%), while fewer see it getting better (15%). A similar proportion don’t offer an opinion (15%).

Violent crime seen as top priority for police

Violent crime is seen as the top police priority by one half (48%), and is followed by property crime (15%), drug crime (14%), and improving relations with the community (14%). Few see traffic enforcement as a priority (9%).

Just more than one tenth are crime victims

Just more than a tenth have been victims of a crime in the past year (13%), and this is most common among the youngest (19%), aboriginal Canadians (23%), black Canadians (20%) and those who identify as a minority (18%).

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- One quarter of respondents say there is more crime in their communities now than a year ago (25%)
- The plurality of those asked, about 4-in-10, say the police treat everyone fairly (38%), while just fewer say they treat people “somewhat fairly” (33%)
- “It appears that, with some local variations, Ontario’s local police forces do a very good job securing their communities, and getting along with those they serve and protect. That being said, it also appears that some see crime on the rise, and some are less than satisfied with their interactions with the police,” said Forum Research Vice President, William Schatten

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"It appears that, with some local variations, Ontario's local police forces do a very good job securing their communities, and getting along with those they serve and protect. That being said, it also appears that some see crime on the rise, and some are less than satisfied with their interactions with the police," said Forum Research Vice President, William Schatten.

William Schatten, is the Vice President of Research and Analytics at Forum Research. He can be reached at wschatten@forumresearch.com or at (416) 960-1310.

Methodology

The Forum Poll™ was conducted by Forum Research with the results based on an interactive voice response telephone survey of 7729 randomly selected Ontarians. The poll was conducted between November 27th and December 13th, 2016.

Results based on the total sample are considered accurate +/- 1%, 19 times out of 20. Subsample results will be less accurate. Margins of error for subsample (such as age, gender) results are available at www.forumresearch.com/samplestim.asp

Where appropriate, the data has been statistically weighted by age, region, and other variables to ensure that the sample reflects the actual population according to the latest Census data.

This research is not necessarily predictive of future outcomes, but rather, captures opinion at one point in time. Forum Research conducted this poll as a public service and to demonstrate our survey research capabilities. Forum houses its poll results in the Data Library of the Department of Political Science at the University of Toronto.

With offices across Canada and around the world, 100% Canadian-owned Forum Research is one of the country's leading survey research firms. This Forum Poll™ and other polls may be found at Forum's poll archive at www.forumresearch.com/polls.asp

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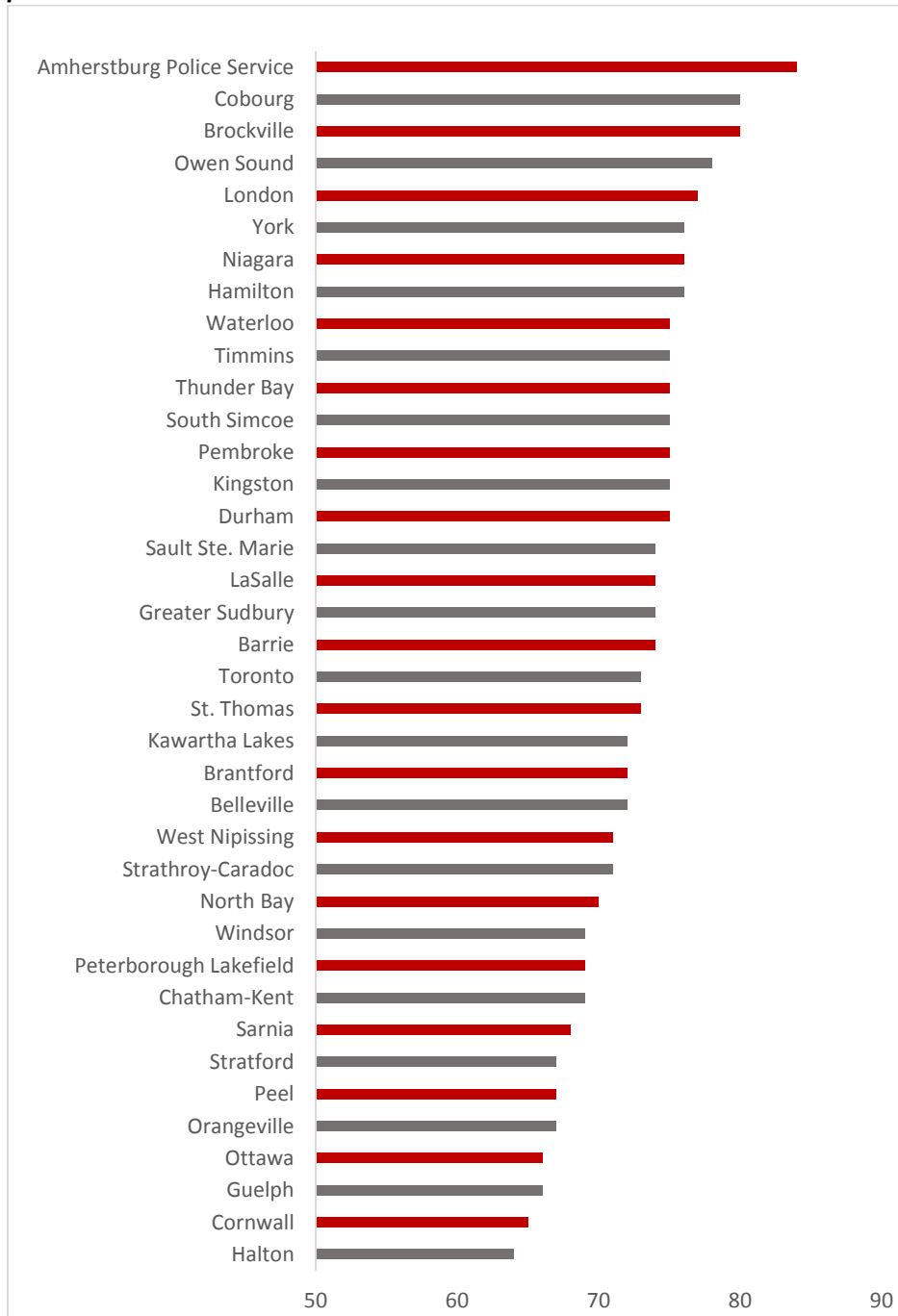
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Regional Comparative Graphs

Proportion of respondents that indicated they are very satisfied, or somewhat satisfied with the delivery of their local police services over the past 12 months



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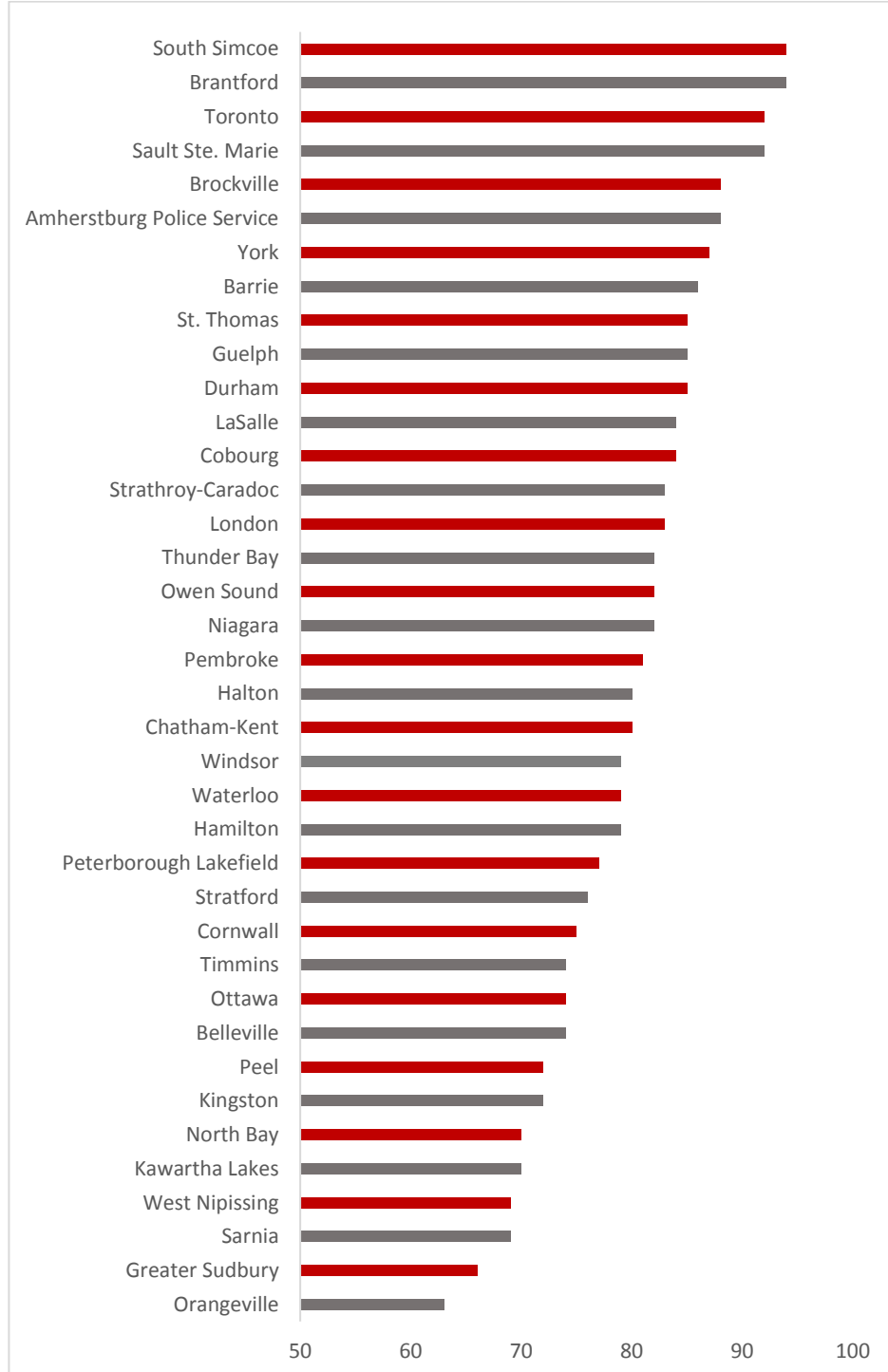
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Proportion of respondents indicating their interaction with a police officer was very satisfactory, or somewhat satisfactory (of those who had contact)



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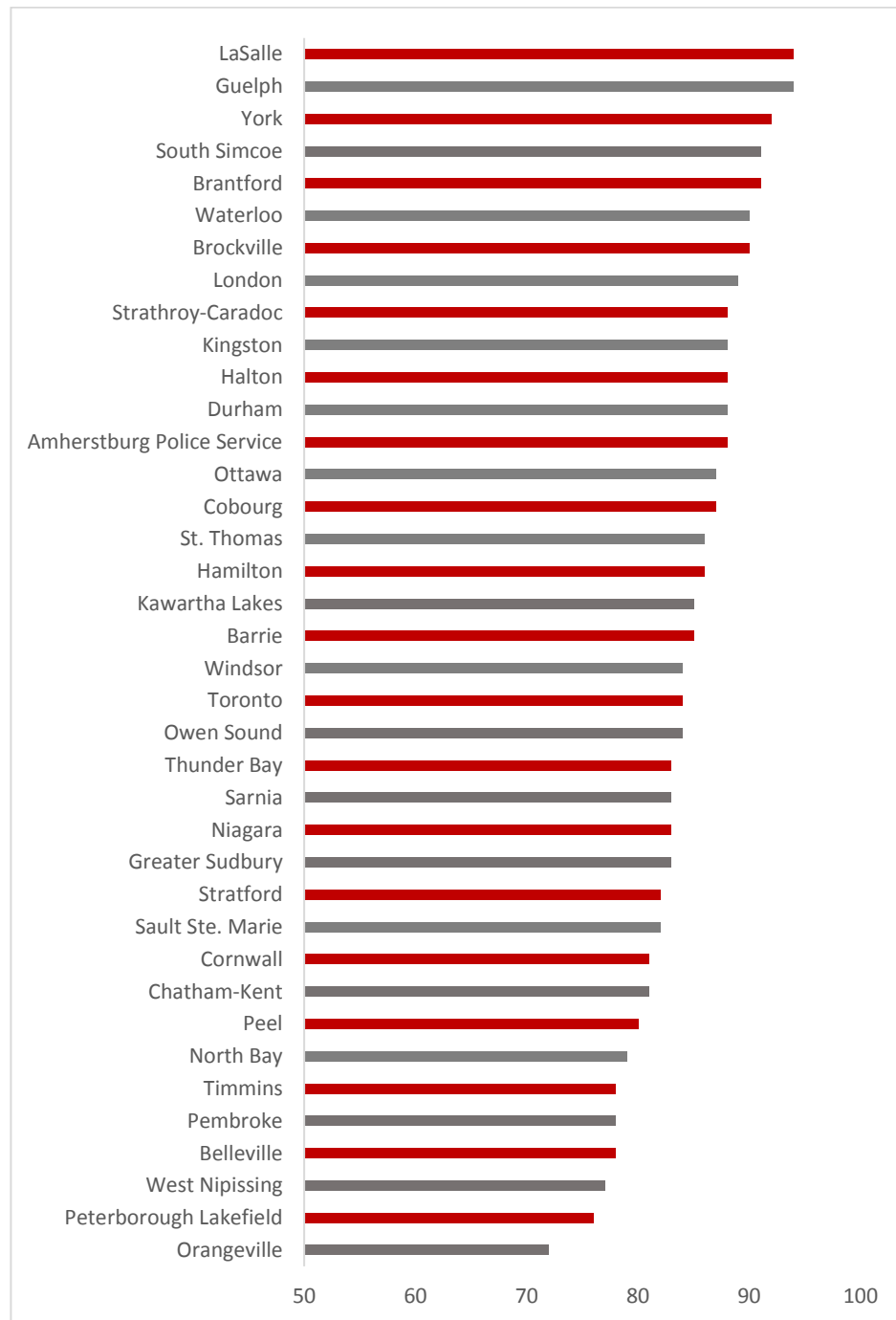
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Proportion of respondents indicating their police services are very trustworthy, or somewhat trustworthy



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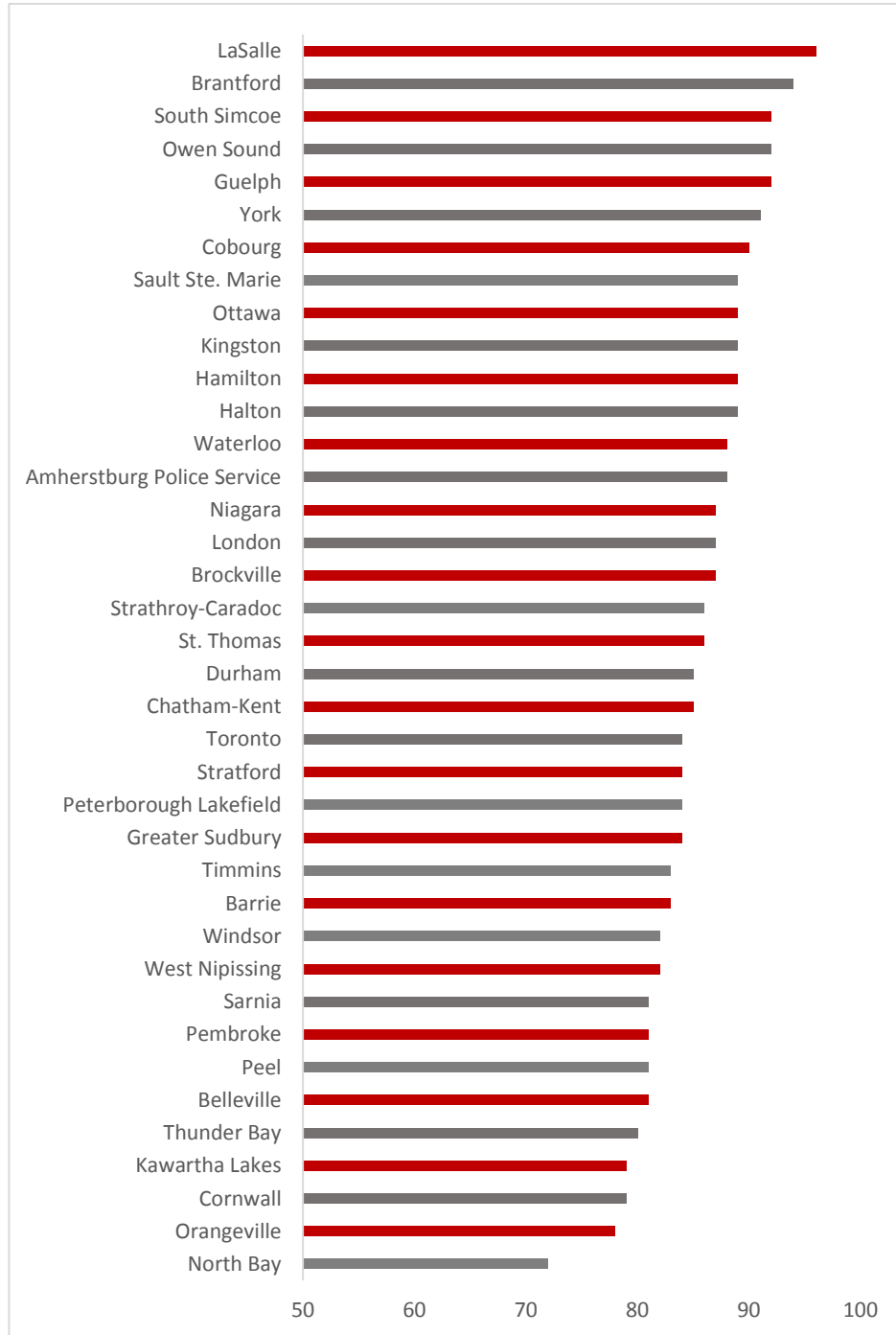
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Proportion of respondents indicating their police services are very courteous, or somewhat courteous



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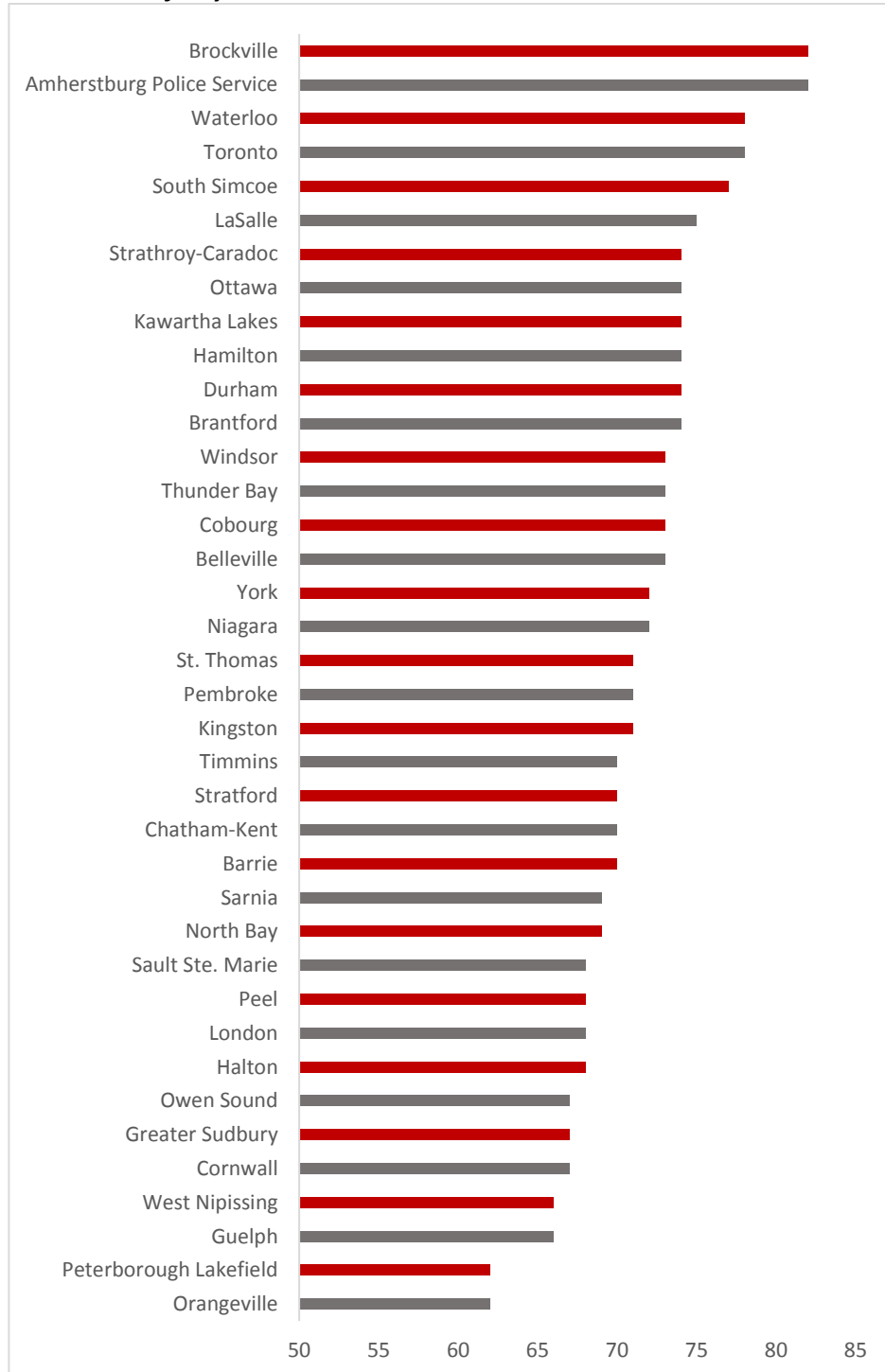
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Proportion of respondents indicating their police services treat everyone fairly, or somewhat fairly



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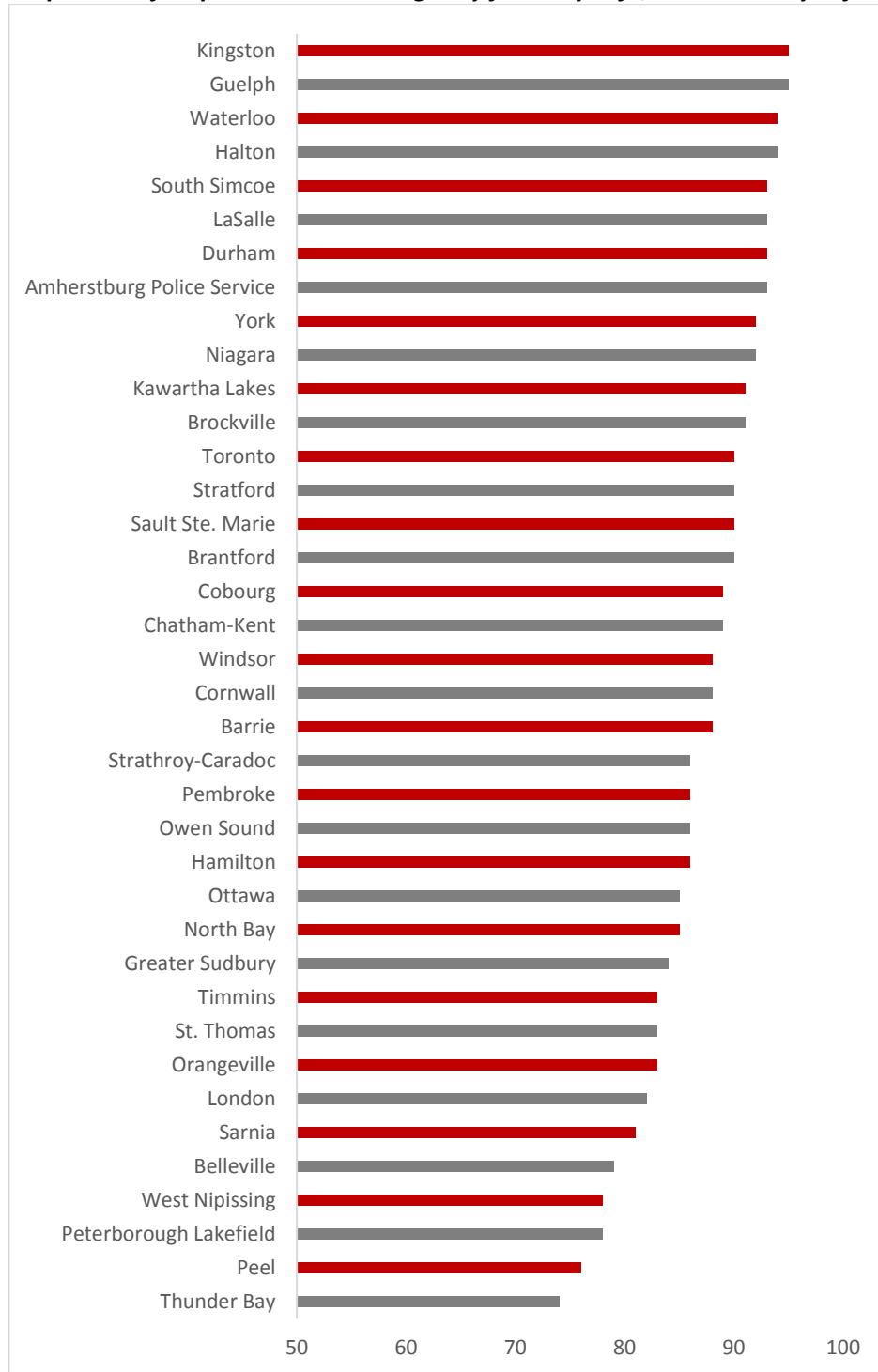
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Proportion of respondents indicating they feel very safe, or reasonably safe



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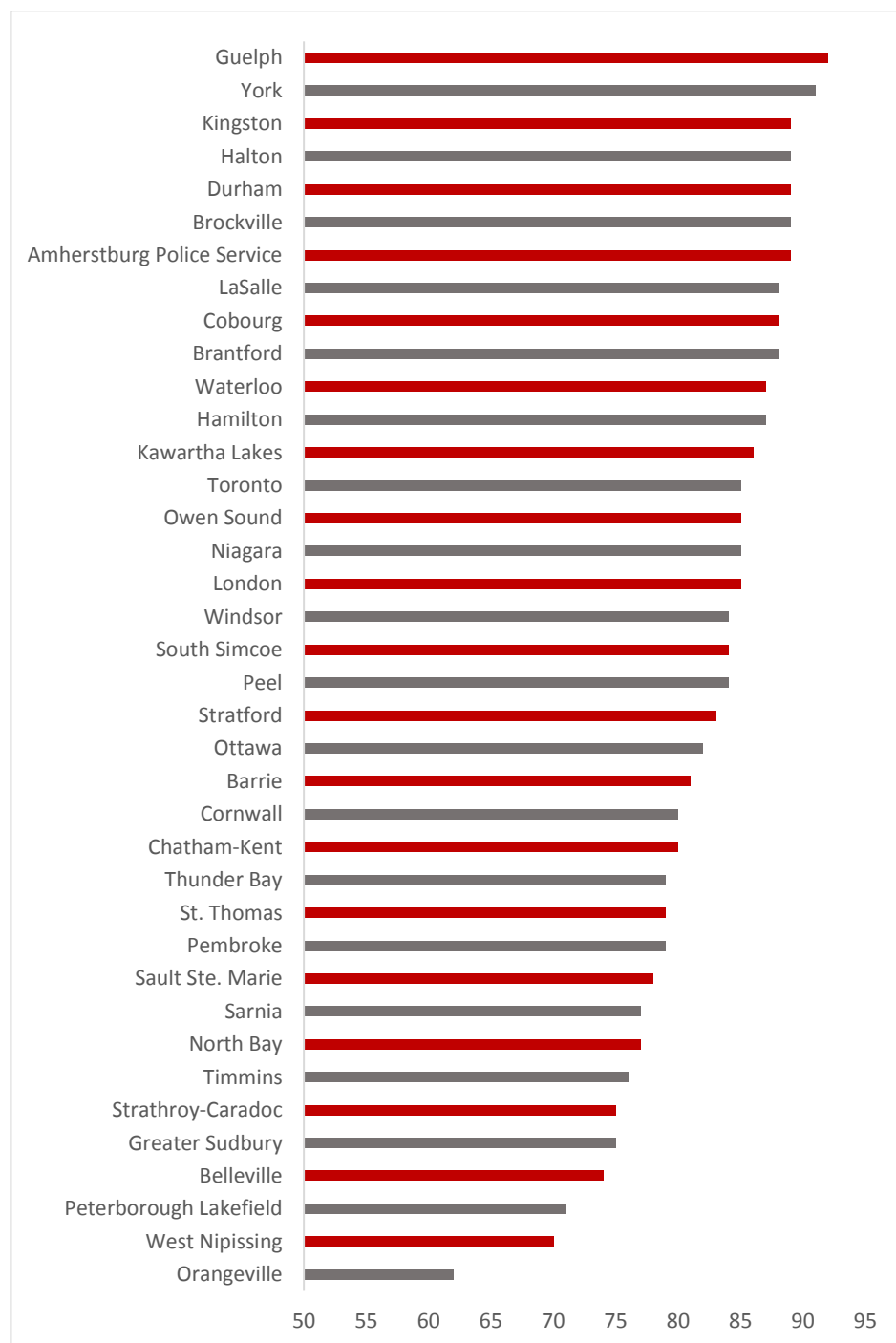
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Proportion of respondents indicating they have a great deal of confidence, or some confidence in their local police service



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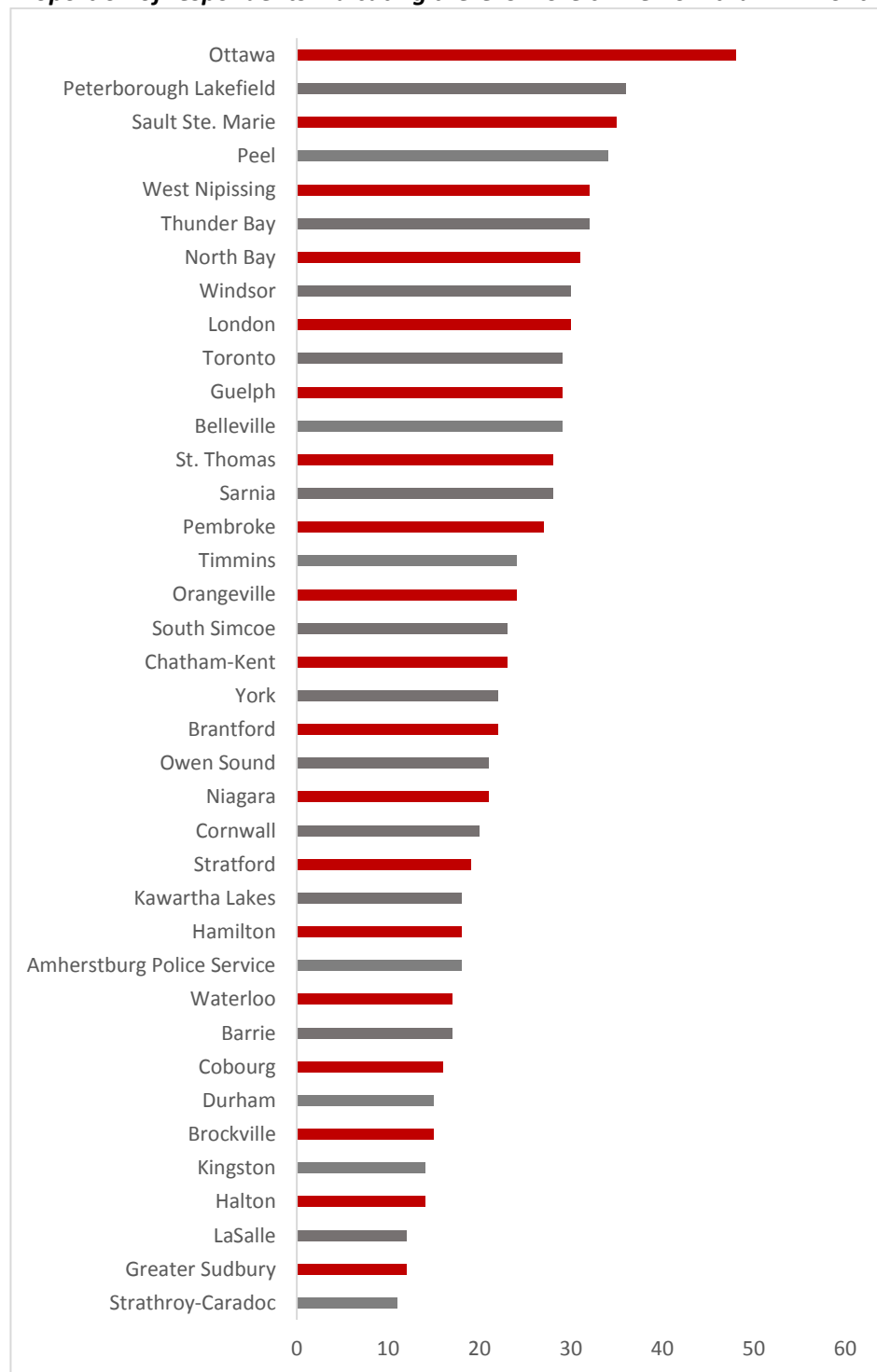
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Proportion of respondents indicating there is more crime now than 12 months ago



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Perception of Safety

In general, how safe do feel in the city or town you live in? Is it...?

[All Respondents]

Age / Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|-----------------|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| NET: TOP2 | 87 | 83 | 86 | 88 | 89 | 91 | 87 | 87 |
| NET: BTM2 | 11 | 15 | 12 | 11 | 8 | 5 | 11 | 11 |
| Very safe | 48 | 43 | 46 | 48 | 52 | 54 | 51 | 45 |
| Reasonably safe | 39 | 40 | 40 | 40 | 38 | 37 | 36 | 42 |
| Somewhat unsafe | 8 | 9 | 9 | 8 | 6 | 4 | 7 | 8 |
| Very unsafe | 3 | 5 | 3 | 3 | 2 | 1 | 3 | 3 |
| I don't know | 2 | 2 | 2 | 1 | 2 | 4 | 3 | 2 |

Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|-----------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| NET: TOP2 | 87 | 80 | 86 | 86 | 86 | 86 | 92 |
| NET: BTM2 | 11 | 16 | 11 | 12 | 13 | 12 | 7 |
| Very safe | 48 | 43 | 44 | 49 | 48 | 47 | 55 |
| Reasonably safe | 39 | 36 | 42 | 37 | 37 | 38 | 37 |
| Somewhat unsafe | 8 | 10 | 8 | 8 | 10 | 9 | 5 |
| Very unsafe | 3 | 5 | 4 | 4 | 3 | 3 | 2 |
| I don't know | 2 | 5 | 3 | 2 | 1 | 2 | 1 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|-----------------|-------|--------|-----|------|------|---------|--------|
| Sample | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| NET: TOP2 | 87 | 87 | 90 | 88 | 89 | 88 | 83 |
| NET: BTM2 | 11 | 12 | 8 | 9 | 9 | 10 | 14 |
| Very safe | 48 | 52 | 46 | 51 | 50 | 51 | 39 |
| Reasonably safe | 39 | 35 | 44 | 38 | 39 | 37 | 44 |
| Somewhat unsafe | 8 | 7 | 6 | 8 | 7 | 7 | 9 |
| Very unsafe | 3 | 4 | 1 | 1 | 1 | 3 | 5 |
| I don't know | 2 | 1 | 2 | 3 | 2 | 2 | 3 |

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Ethnicity

| % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|------------------------|-------------|------------|------------|------------|-------------|----------------|----------------|-------------|----------------|
| Sample | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| NET: TOP2 | 87 | 80 | 78 | 81 | 89 | 90 | 84 | 88 | 80 |
| NET: BTM2 | 11 | 16 | 16 | 11 | 7 | 6 | 15 | 10 | 16 |
| Very safe | 48 | 52 | 41 | 41 | 33 | 40 | 54 | 49 | 39 |
| Reasonably safe | 39 | 28 | 38 | 40 | 56 | 50 | 29 | 39 | 42 |
| Somewhat unsafe | 8 | 10 | 11 | 9 | 4 | 2 | 8 | 7 | 12 |
| Very unsafe | 3 | 6 | 5 | 2 | 3 | 4 | 6 | 3 | 4 |
| I don't know | 2 | 4 | 6 | 8 | 4 | 4 | 2 | 2 | 4 |

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Amount of Crime Compared to Last Year

Compared to 12 months ago, is there more, less or about the same amount of crime in the city or town you live in?

[All Respondents]

Age / Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|--------------------------------|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| More crime | 25 | 27 | 28 | 24 | 22 | 19 | 23 | 26 |
| Less crime | 11 | 12 | 11 | 8 | 10 | 12 | 11 | 10 |
| About the same amount of crime | 49 | 45 | 47 | 53 | 53 | 51 | 50 | 49 |
| I don't know | 16 | 16 | 14 | 15 | 15 | 17 | 16 | 15 |

Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|--------------------------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| More crime | 25 | 27 | 27 | 26 | 20 | 22 | 25 |
| Less crime | 11 | 21 | 12 | 10 | 10 | 9 | 9 |
| About the same amount of crime | 49 | 36 | 43 | 51 | 56 | 56 | 56 |
| I don't know | 16 | 16 | 18 | 13 | 15 | 12 | 11 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|--------------------------------|-------|--------|-----|------|------|---------|--------|
| Sample | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| More crime | 25 | 27 | 29 | 22 | 23 | 23 | 27 |
| Less crime | 11 | 13 | 7 | 11 | 10 | 11 | 9 |
| About the same amount of crime | 49 | 45 | 47 | 50 | 50 | 51 | 49 |
| I don't know | 16 | 16 | 17 | 17 | 17 | 15 | 15 |

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Ethnicity

| % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|--------------------------------|-------|------------|-------|-------|-------------|----------------|----------------|-------|----------------|
| Sample | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| More crime | 25 | 37 | 34 | 30 | 26 | 44 | 24 | 23 | 26 |
| Less crime | 11 | 20 | 15 | 11 | 22 | 6 | 14 | 10 | 9 |
| About the same amount of crime | 49 | 27 | 31 | 41 | 34 | 27 | 42 | 53 | 43 |
| I don't know | 16 | 17 | 20 | 18 | 18 | 23 | 19 | 14 | 22 |

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Confidence in Local Police Service

How much confidence do you have in your local police service?

[All Respondents]

Age/Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|----------------------------|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| NET: TOP2 | 82 | 74 | 80 | 85 | 85 | 92 | 78 | 86 |
| NET: BTM2 | 18 | 26 | 20 | 15 | 15 | 8 | 22 | 14 |
| A great deal of confidence | 44 | 35 | 41 | 46 | 48 | 57 | 43 | 45 |
| Some confidence | 38 | 39 | 39 | 39 | 37 | 35 | 36 | 40 |
| Not much confidence | 12 | 16 | 13 | 11 | 11 | 7 | 14 | 10 |
| None at all | 6 | 10 | 8 | 4 | 3 | 2 | 8 | 4 |

Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|----------------------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| NET: TOP2 | 82 | 78 | 82 | 82 | 81 | 81 | 80 |
| NET: BTM2 | 18 | 22 | 18 | 18 | 19 | 19 | 20 |
| A great deal of confidence | 44 | 49 | 45 | 43 | 45 | 39 | 47 |
| Some confidence | 38 | 29 | 38 | 40 | 37 | 43 | 33 |
| Not much confidence | 12 | 13 | 13 | 11 | 12 | 13 | 14 |
| None at all | 6 | 9 | 5 | 7 | 7 | 5 | 6 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|----------------------------|-------|--------|-----|------|------|---------|--------|
| Sample | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| NET: TOP2 | 82 | 82 | 85 | 87 | 87 | 82 | 77 |
| NET: BTM2 | 18 | 18 | 15 | 13 | 13 | 18 | 23 |
| A great deal of confidence | 44 | 46 | 43 | 48 | 47 | 45 | 37 |
| Some confidence | 38 | 36 | 42 | 39 | 40 | 37 | 40 |
| Not much confidence | 12 | 11 | 14 | 8 | 9 | 13 | 15 |
| None at all | 6 | 7 | 1 | 5 | 4 | 5 | 8 |

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Ethnicity

| % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|----------------------------|-------|------------|-------|-------|-------------|----------------|----------------|-------|----------------|
| Sample | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| NET: TOP2 | 82 | 83 | 85 | 80 | 84 | 82 | 87 | 82 | 74 |
| NET: BTM2 | 18 | 17 | 15 | 20 | 16 | 18 | 13 | 18 | 26 |
| A great deal of confidence | 44 | 51 | 41 | 37 | 48 | 39 | 48 | 44 | 38 |
| Some confidence | 38 | 32 | 45 | 43 | 36 | 43 | 40 | 38 | 36 |
| Not much confidence | 12 | 8 | 7 | 14 | 11 | 11 | 1 | 13 | 16 |
| None at all | 6 | 9 | 8 | 6 | 4 | 7 | 12 | 5 | 10 |

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Local Police Service: Trustworthiness

In your opinion, how trustworthy are your local police service? Is it...?

[All Respondents]

Age/Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|------------------------|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| NET: TOP2 | 84 | 78 | 79 | 86 | 88 | 94 | 81 | 88 |
| NET: BTM2 | 16 | 22 | 21 | 14 | 12 | 6 | 19 | 12 |
| Very trustworthy | 47 | 39 | 44 | 48 | 50 | 58 | 45 | 49 |
| Somewhat trustworthy | 37 | 39 | 35 | 39 | 38 | 36 | 36 | 39 |
| Not very trustworthy | 11 | 13 | 15 | 10 | 8 | 5 | 12 | 9 |
| Not trustworthy at all | 5 | 9 | 6 | 4 | 3 | 1 | 7 | 3 |

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Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|------------------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| NET: TOP2 | 84 | 82 | 85 | 83 | 84 | 84 | 82 |
| NET: BTM2 | 16 | 18 | 15 | 17 | 16 | 16 | 18 |
| Very trustworthy | 47 | 50 | 46 | 46 | 46 | 42 | 49 |
| Somewhat trustworthy | 37 | 32 | 38 | 37 | 38 | 41 | 32 |
| Not very trustworthy | 11 | 10 | 10 | 11 | 10 | 12 | 13 |
| Not trustworthy at all | 5 | 8 | 5 | 6 | 6 | 4 | 5 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|------------------------|-------|--------|-----|------|------|---------|--------|
| Sample | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| NET: TOP2 | 84 | 84 | 84 | 86 | 86 | 86 | 81 |
| NET: BTM2 | 16 | 16 | 16 | 14 | 14 | 14 | 19 |
| Very trustworthy | 47 | 48 | 43 | 50 | 49 | 49 | 42 |
| Somewhat trustworthy | 37 | 35 | 41 | 36 | 37 | 37 | 39 |
| Not very trustworthy | 11 | 10 | 12 | 9 | 10 | 10 | 13 |
| Not trustworthy at all | 5 | 7 | 4 | 5 | 4 | 5 | 6 |

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|------------------------|-------|------------|-------|-------|-------------|----------------|----------------|-------|----------------|
| Sample | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| NET: TOP2 | 84 | 83 | 86 | 79 | 87 | 89 | 84 | 85 | 77 |
| NET: BTM2 | 16 | 17 | 14 | 21 | 13 | 11 | 16 | 15 | 23 |
| Very trustworthy | 47 | 50 | 44 | 40 | 47 | 39 | 47 | 47 | 43 |
| Somewhat trustworthy | 37 | 33 | 41 | 39 | 40 | 50 | 37 | 37 | 34 |
| Not very trustworthy | 11 | 10 | 8 | 15 | 12 | 4 | 4 | 10 | 16 |
| Not trustworthy at all | 5 | 7 | 6 | 7 | 2 | 7 | 12 | 5 | 7 |

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Local Police Service: Courteousness

In your opinion, how courteous are your local police service? Is it...?

[All Respondents]

Age/Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|----------------------|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| NET: TOP2 | 85 | 78 | 83 | 87 | 89 | 94 | 83 | 88 |
| NET: BTM2 | 15 | 22 | 17 | 13 | 11 | 6 | 17 | 12 |
| Very courteous | 48 | 40 | 42 | 48 | 55 | 62 | 44 | 53 |
| Somewhat courteous | 37 | 37 | 40 | 40 | 35 | 32 | 39 | 36 |
| Not very courteous | 10 | 13 | 11 | 10 | 9 | 5 | 11 | 8 |
| Not courteous at all | 5 | 9 | 7 | 3 | 2 | 1 | 6 | 4 |

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Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|----------------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| NET: TOP2 | 85 | 85 | 85 | 83 | 84 | 88 | 84 |
| NET: BTM2 | 15 | 15 | 15 | 17 | 16 | 12 | 16 |
| Very courteous | 48 | 50 | 49 | 46 | 46 | 48 | 48 |
| Somewhat courteous | 37 | 34 | 36 | 37 | 38 | 40 | 36 |
| Not very courteous | 10 | 8 | 10 | 12 | 11 | 7 | 11 |
| Not courteous at all | 5 | 7 | 5 | 6 | 5 | 5 | 5 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|----------------------|-------|--------|-----|------|------|---------|--------|
| Sample | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| NET: TOP2 | 85 | 84 | 84 | 87 | 87 | 86 | 83 |
| NET: BTM2 | 15 | 16 | 16 | 13 | 13 | 14 | 17 |
| Very courteous | 48 | 49 | 40 | 48 | 47 | 50 | 46 |
| Somewhat courteous | 37 | 35 | 45 | 39 | 40 | 36 | 37 |
| Not very courteous | 10 | 9 | 15 | 9 | 10 | 9 | 12 |
| Not courteous at all | 5 | 6 | 1 | 4 | 3 | 5 | 6 |

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Ethnicity

| % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|-----------------------------|-------------|------------|------------|------------|-------------|----------------|----------------|-------------|----------------|
| Sample | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| NET: TOP2 | 85 | 84 | 85 | 81 | 83 | 79 | 80 | 86 | 81 |
| NET: BTM2 | 15 | 16 | 15 | 19 | 17 | 21 | 20 | 14 | 19 |
| Very courteous | 48 | 55 | 43 | 39 | 50 | 43 | 49 | 49 | 42 |
| Somewhat courteous | 37 | 30 | 43 | 42 | 32 | 36 | 32 | 37 | 38 |
| Not very courteous | 10 | 9 | 8 | 12 | 12 | 15 | 7 | 10 | 11 |
| Not courteous at all | 5 | 7 | 7 | 7 | 5 | 7 | 13 | 4 | 8 |

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Local Police Officers: Fairness

In your opinion, do your local police officers treat everyone fairly?

[All Respondents]

Age/Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|-----------------------------------|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| Yes | 38 | 34 | 36 | 39 | 41 | 44 | 40 | 37 |
| Somewhat | 33 | 33 | 35 | 34 | 32 | 31 | 31 | 35 |
| Not at all | 14 | 19 | 17 | 13 | 11 | 6 | 16 | 12 |
| I don't know or prefer not to say | 15 | 14 | 12 | 14 | 17 | 19 | 14 | 16 |

Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|-----------------------------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| Yes | 38 | 41 | 36 | 37 | 40 | 36 | 40 |
| Somewhat | 33 | 32 | 36 | 35 | 31 | 37 | 32 |
| Not at all | 14 | 17 | 14 | 15 | 14 | 14 | 16 |
| I don't know or prefer not to say | 15 | 11 | 14 | 14 | 15 | 12 | 12 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|-----------------------------------|-------|--------|-----|------|------|---------|--------|
| Sample | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| Yes | 38 | 40 | 34 | 39 | 38 | 40 | 34 |
| Somewhat | 33 | 33 | 44 | 32 | 34 | 31 | 34 |
| Not at all | 14 | 15 | 12 | 11 | 11 | 13 | 18 |
| I don't know or prefer not to say | 15 | 13 | 11 | 18 | 17 | 16 | 13 |

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Ethnicity

| % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|--|-------------|------------|------------|------------|-------------|----------------|----------------|-------------|----------------|
| Sample | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| Yes | 38 | 43 | 33 | 30 | 36 | 32 | 46 | 39 | 36 |
| Somewhat | 33 | 27 | 35 | 33 | 37 | 36 | 28 | 33 | 31 |
| Not at all | 14 | 19 | 14 | 22 | 16 | 19 | 8 | 13 | 17 |
| I don't know or prefer not to say | 15 | 11 | 18 | 16 | 11 | 14 | 18 | 15 | 17 |

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Local Police Service: Community Relationship

In the past 12 months, has the relationship between your local police service and the community gotten better, gotten worse, or has not changed? Would you say it has...?

[All Respondents]

Age/Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|-----------------------------------|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| Gotten better | 15 | 17 | 13 | 13 | 14 | 16 | 15 | 15 |
| Did not change | 49 | 44 | 48 | 52 | 53 | 53 | 51 | 48 |
| Gotten worse | 21 | 25 | 25 | 20 | 17 | 13 | 21 | 20 |
| I don't know or prefer not to say | 15 | 14 | 14 | 15 | 15 | 18 | 13 | 17 |

Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|-----------------------------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| Gotten better | 15 | 29 | 16 | 15 | 14 | 11 | 11 |
| Did not change | 49 | 37 | 52 | 50 | 49 | 54 | 55 |
| Gotten worse | 21 | 19 | 18 | 22 | 23 | 20 | 25 |
| I don't know or prefer not to say | 15 | 15 | 14 | 14 | 14 | 14 | 9 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|-----------------------------------|-------|--------|-----|------|------|---------|--------|
| Sample | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| Gotten better | 15 | 18 | 15 | 12 | 12 | 15 | 15 |
| Did not change | 49 | 52 | 51 | 51 | 51 | 48 | 48 |
| Gotten worse | 21 | 17 | 19 | 18 | 18 | 22 | 23 |
| I don't know or prefer not to say | 15 | 13 | 15 | 19 | 18 | 15 | 14 |

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Ethnicity

| % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|--|-------------|------------|------------|------------|-------------|----------------|----------------|-------------|----------------|
| Sample | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| Gotten better | 15 | 35 | 21 | 15 | 17 | 13 | 17 | 13 | 14 |
| Did not change | 49 | 39 | 45 | 43 | 55 | 49 | 43 | 51 | 42 |
| Gotten worse | 21 | 15 | 11 | 20 | 15 | 23 | 20 | 21 | 24 |
| I don't know or prefer not to say | 15 | 11 | 22 | 22 | 14 | 15 | 19 | 14 | 20 |

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Local Police Service: Top Priority

*In your opinion, what should be the top priority of your local police service?
Is it...?*

[All Respondents]

Age/Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|--|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| Property crimes (like having something stolen or your house broken into) | 15 | 15 | 13 | 14 | 16 | 16 | 17 | 12 |
| Violent crimes (like robbery or being assaulted) | 48 | 48 | 50 | 49 | 49 | 42 | 44 | 52 |
| Traffic enforcement (for example speeding or traffic congestion) | 9 | 8 | 9 | 9 | 10 | 12 | 9 | 10 |
| Drug enforcement | 14 | 14 | 14 | 16 | 13 | 13 | 13 | 14 |
| Improving its relationship with the community | 14 | 15 | 14 | 12 | 13 | 17 | 17 | 12 |

Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|--|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| Property crimes (like having something stolen or your house broken into) | 15 | 20 | 16 | 15 | 12 | 15 | 12 |
| Violent crimes (like robbery or being assaulted) | 48 | 41 | 45 | 48 | 48 | 52 | 50 |
| Traffic enforcement (for example speeding or traffic congestion) | 9 | 8 | 10 | 12 | 10 | 7 | 8 |
| Drug enforcement | 14 | 14 | 14 | 12 | 17 | 14 | 15 |
| Improving its relationship with the community | 14 | 16 | 15 | 14 | 12 | 13 | 14 |

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Region

| Sample | % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|--|----|-------|--------|-----|------|------|---------|--------|
| | | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| Property crimes (like having something stolen or your house broken into) | 15 | 14 | 8 | 15 | 14 | 17 | 13 | |
| Violent crimes (like robbery or being assaulted) | 48 | 48 | 61 | 50 | 51 | 46 | 47 | |
| Traffic enforcement (for example speeding or traffic congestion) | 9 | 9 | 4 | 12 | 11 | 9 | 9 | |
| Drug enforcement | 14 | 14 | 4 | 10 | 9 | 15 | 17 | |
| Improving its relationship with the community | 14 | 15 | 23 | 13 | 14 | 14 | 14 | |

Ethnicity

| Sample | % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|--|----|-------|------------|-------|-------|-------------|----------------|----------------|-------|----------------|
| | | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| Property crimes (like having something stolen or your house broken into) | 15 | 22 | 20 | 7 | 10 | 20 | 10 | 14 | 15 | |
| Violent crimes (like robbery or being assaulted) | 48 | 36 | 38 | 47 | 46 | 39 | 45 | 50 | 42 | |
| Traffic enforcement (for example speeding or traffic congestion) | 9 | 10 | 9 | 9 | 9 | 8 | 11 | 9 | 10 | |
| Drug enforcement | 14 | 18 | 14 | 10 | 10 | 16 | 10 | 14 | 15 | |
| Improving its relationship with the community | 14 | 14 | 19 | 26 | 25 | 16 | 24 | 13 | 17 | |

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Victim of a Crime in the Past Year

In the past 12 months, were you personally the victim of a crime?

[All Respondents]

Age/Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|-----------------------------------|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| Yes | 13 | 19 | 15 | 12 | 9 | 6 | 14 | 12 |
| No | 82 | 74 | 80 | 83 | 87 | 91 | 81 | 83 |
| I don't know or prefer not to say | 5 | 7 | 5 | 5 | 4 | 3 | 5 | 5 |

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Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|-----------------------------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| Yes | 13 | 16 | 12 | 10 | 15 | 14 | 14 |
| No | 82 | 76 | 82 | 83 | 81 | 82 | 84 |
| I don't know or prefer not to say | 5 | 8 | 6 | 7 | 4 | 4 | 3 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|-----------------------------------|-------|--------|-----|------|------|---------|--------|
| Sample | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| Yes | 13 | 14 | 14 | 9 | 9 | 14 | 15 |
| No | 82 | 80 | 81 | 87 | 86 | 82 | 79 |
| I don't know or prefer not to say | 5 | 6 | 5 | 5 | 5 | 4 | 6 |

Ethnicity

| % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|-----------------------------------|-------|------------|-------|-------|-------------|----------------|----------------|-------|----------------|
| Sample | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| Yes | 13 | 23 | 11 | 20 | 8 | 8 | 4 | 12 | 17 |
| No | 82 | 69 | 78 | 73 | 90 | 90 | 85 | 83 | 75 |
| I don't know or prefer not to say | 5 | 8 | 11 | 6 | 2 | 2 | 11 | 4 | 9 |

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Contact with Police Officer in the Last 12 Months

Have you had contact with a local police officer in the last 12 months?

[All Respondents]

Age/Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|-----------------------------------|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| Yes | 48 | 53 | 56 | 51 | 43 | 32 | 51 | 45 |
| No | 48 | 42 | 39 | 46 | 54 | 65 | 44 | 51 |
| I don't know or prefer not to say | 4 | 5 | 5 | 3 | 3 | 3 | 4 | 3 |

Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|-----------------------------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| Yes | 48 | 45 | 42 | 47 | 50 | 55 | 60 |
| No | 48 | 50 | 54 | 50 | 47 | 43 | 37 |
| I don't know or prefer not to say | 4 | 5 | 4 | 3 | 3 | 2 | 3 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|-----------------------------------|-------|--------|-----|------|------|---------|--------|
| Sample | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| Yes | 48 | 51 | 41 | 43 | 42 | 48 | 51 |
| No | 48 | 46 | 55 | 53 | 53 | 48 | 44 |
| I don't know or prefer not to say | 4 | 3 | 5 | 4 | 4 | 4 | 4 |

Ethnicity

| % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|-----------------------------------|-------|------------|-------|-------|-------------|----------------|----------------|-------|----------------|
| Sample | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| Yes | 48 | 55 | 32 | 49 | 42 | 52 | 28 | 49 | 48 |
| No | 48 | 40 | 62 | 47 | 57 | 42 | 67 | 48 | 43 |
| I don't know or prefer not to say | 4 | 5 | 6 | 3 | 1 | 6 | 4 | 3 | 9 |

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Satisfaction with Interaction During Police Contact

How satisfied were you with the interaction with the police officer? Was it...?

[Has had contact with police officer in the last 12 months]

Age/Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|-----------------------------------|-------|-------|-------|-------|-------|-----|------|--------|
| Sample | 3206 | 334 | 363 | 654 | 863 | 992 | 1495 | 1672 |
| NET: TOP2 | 79 | 71 | 80 | 84 | 84 | 88 | 80 | 79 |
| NET: BTM2 | 19 | 28 | 18 | 15 | 14 | 10 | 19 | 20 |
| Very satisfactory | 56 | 47 | 53 | 61 | 63 | 69 | 55 | 57 |
| Somewhat satisfactory | 24 | 24 | 27 | 23 | 21 | 18 | 25 | 22 |
| Not very satisfactory | 11 | 14 | 9 | 11 | 9 | 7 | 10 | 11 |
| Not satisfactory at all | 9 | 14 | 9 | 4 | 6 | 4 | 8 | 9 |
| I don't know or prefer not to say | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 1 |

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Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|-----------------------------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 3206 | 288 | 523 | 459 | 398 | 349 | 522 |
| NET: TOP2 | 79 | 73 | 80 | 77 | 76 | 81 | 83 |
| NET: BTM2 | 19 | 24 | 19 | 22 | 24 | 17 | 16 |
| Very satisfactory | 56 | 55 | 54 | 56 | 55 | 53 | 57 |
| Somewhat satisfactory | 24 | 19 | 26 | 21 | 21 | 28 | 25 |
| Not very satisfactory | 11 | 9 | 10 | 12 | 12 | 12 | 10 |
| Not satisfactory at all | 9 | 15 | 10 | 9 | 12 | 5 | 6 |
| I don't know or prefer not to say | 1 | 2 | 0 | 1 | 1 | 2 | 1 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|-----------------------------------|-------|--------|-----|-----|-----|---------|--------|
| Sample | 3206 | 497 | 81 | 561 | 642 | 1185 | 882 |
| NET: TOP2 | 79 | 78 | 92 | 81 | 83 | 80 | 78 |
| NET: BTM2 | 19 | 22 | 8 | 17 | 16 | 19 | 21 |
| Very satisfactory | 56 | 56 | 57 | 58 | 58 | 57 | 53 |
| Somewhat satisfactory | 24 | 21 | 35 | 23 | 25 | 23 | 25 |
| Not very satisfactory | 11 | 13 | 6 | 10 | 9 | 9 | 12 |
| Not satisfactory at all | 9 | 9 | 1 | 7 | 6 | 9 | 9 |
| I don't know or prefer not to say | 1 | 1 | 0 | 2 | 2 | 1 | 1 |

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Ethnicity

| % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|--|-------------|------------|-----------|-----------|-------------|----------------|----------------|-------------|----------------|
| Sample | 3206 | 139 | 64 | 69 | 39 | 23 | 22 | 2652 | 198 |
| NET: TOP2 | 79 | 79 | 82 | 78 | 81 | 78 | 51 | 80 | 77 |
| NET: BTM2 | 19 | 20 | 18 | 15 | 19 | 17 | 49 | 19 | 22 |
| Very satisfactory | 56 | 60 | 56 | 52 | 40 | 47 | 36 | 57 | 47 |
| Somewhat satisfactory | 24 | 18 | 26 | 26 | 41 | 31 | 14 | 23 | 31 |
| Not very satisfactory | 11 | 11 | 4 | 12 | 13 | 13 | 20 | 11 | 12 |
| Not satisfactory at all | 9 | 9 | 14 | 2 | 6 | 4 | 29 | 8 | 10 |
| I don't know or prefer not to say | 1 | 1 | 0 | 7 | 0 | 5 | 0 | 1 | 1 |

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Local Police Service: Overall Satisfaction

Overall, how satisfied with the delivery of your local police services over the past 12 months? Would you say it was...?

[All Respondents]

Age/Gender

| % | Total | 18-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female |
|-----------------------------------|-------|-------|-------|-------|-------|------|------|--------|
| Sample | 7729 | 637 | 646 | 1282 | 2015 | 3149 | 3217 | 4430 |
| NET: TOP2 | 72 | 68 | 73 | 74 | 74 | 77 | 73 | 72 |
| NET: BTM2 | 14 | 21 | 15 | 12 | 11 | 5 | 15 | 12 |
| Very satisfactory | 39 | 36 | 35 | 42 | 40 | 45 | 38 | 40 |
| Somewhat satisfactory | 33 | 32 | 38 | 32 | 33 | 32 | 35 | 32 |
| Not very satisfactory | 9 | 14 | 9 | 8 | 7 | 3 | 10 | 8 |
| Not satisfactory at all | 5 | 8 | 6 | 4 | 4 | 2 | 6 | 4 |
| I don't know or prefer not to say | 14 | 11 | 12 | 14 | 15 | 19 | 12 | 16 |

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Income

| % | Total | <20K | 20-40K | 40-60K | 60-80K | 80-100K | 100-250K |
|-----------------------------------|-------|------|--------|--------|--------|---------|----------|
| Sample | 7729 | 745 | 1491 | 1125 | 876 | 717 | 963 |
| NET: TOP2 | 72 | 72 | 74 | 73 | 70 | 75 | 78 |
| NET: BTM2 | 14 | 18 | 13 | 14 | 18 | 11 | 13 |
| Very satisfactory | 39 | 47 | 41 | 37 | 38 | 35 | 41 |
| Somewhat satisfactory | 33 | 24 | 33 | 36 | 32 | 40 | 37 |
| Not very satisfactory | 9 | 11 | 8 | 9 | 12 | 8 | 8 |
| Not satisfactory at all | 5 | 6 | 5 | 5 | 5 | 4 | 5 |
| I don't know or prefer not to say | 14 | 11 | 14 | 12 | 13 | 13 | 9 |

Region

| % | Total | E. Ont | 416 | 905 | GTA | SW. Ont | N. Ont |
|-----------------------------------|-------|--------|-----|------|------|---------|--------|
| Sample | 7729 | 1215 | 210 | 1497 | 1707 | 2794 | 2013 |
| NET: TOP2 | 72 | 72 | 73 | 73 | 73 | 72 | 73 |
| NET: BTM2 | 14 | 16 | 11 | 11 | 11 | 14 | 15 |
| Very satisfactory | 39 | 44 | 33 | 37 | 37 | 41 | 36 |
| Somewhat satisfactory | 33 | 28 | 40 | 36 | 37 | 31 | 37 |
| Not very satisfactory | 9 | 11 | 8 | 6 | 7 | 9 | 9 |
| Not satisfactory at all | 5 | 6 | 3 | 4 | 4 | 5 | 6 |
| I don't know or prefer not to say | 14 | 12 | 16 | 16 | 16 | 14 | 12 |

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| % | Total | Aboriginal | Asian | Black | East Indian | Latin American | Middle Eastern | White | Something else |
|--|-------------|------------|------------|------------|-------------|----------------|----------------|-------------|----------------|
| Sample | 7729 | 311 | 215 | 166 | 99 | 59 | 78 | 6347 | 454 |
| NET: TOP2 | 72 | 77 | 76 | 65 | 79 | 62 | 71 | 73 | 61 |
| NET: BTM2 | 14 | 14 | 11 | 22 | 3 | 28 | 19 | 13 | 22 |
| Very satisfactory | 39 | 51 | 37 | 28 | 29 | 44 | 40 | 40 | 33 |
| Somewhat satisfactory | 33 | 27 | 39 | 37 | 49 | 18 | 31 | 34 | 27 |
| Not very satisfactory | 9 | 8 | 6 | 15 | 2 | 20 | 9 | 8 | 13 |
| Not satisfactory at all | 5 | 6 | 5 | 7 | 1 | 8 | 10 | 5 | 9 |
| I don't know or prefer not to say | 14 | 9 | 13 | 13 | 18 | 9 | 9 | 14 | 17 |

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